# CHANGE ORDER

This Change Order #1 (“**CO 1**”) to Statement of Work #129 described below (“**SOW**”) is made and entered into and effective as of this 13th day of September, 2021 (the “**CO 1 Effective Date**”), by and between Orange Zest, (“**Orange Zest**”) and Accenture LLP (“**Supplier**”).

|  |  |  |
| --- | --- | --- |
| **Original SOW (Title and Date)** | [SDO SOW dated 01Aug2021](https://s1.ariba.com/Sourcing/Main/aw?awh=r&awssk=FghUrRD8&realm=tmobileUSA&awrdt=1) (CW2683636) | |
| **Justification:** | Addition of Near-Shore (Mexico) and Off-Shore (India and Philippines) as approved sites for SDO Services. | |
| **Effect on the**  **SOW of this CO 7:** | See Exhibit A for detailed changes to the SOW | |
| **Net Increase / Decrease in SOW**  **Cost:** | No cost change is required for this Change Order. | |
| **Total SOW cost after this CO** | **EVENT:** | **“NOT TO EXCEED” AMOUNT:** |
| **Original SOW:** | $8,306,025 |
| **CO 1:** | $0 |
| **NEW TOTAL:** | $8,306,025 |

This CO may be signed in one or more counterparts, each of which shall be deemed an original, but all of which taken together shall constitute one and the same instrument. Confirmation of execution by electronic transmission of the CO with valid signature pages shall be binding.

**Signatures**:

The parties have signed this CO as of the CO Effective Date.

|  |  |
| --- | --- |
| **Orange Zest USA, INC.** | **Accenture LLP** |
| **Signature:** |  |
| **Name:** | **Name:** |
| **Title:** Director Technology Procurement | **Title:** Managing Director |
| **Date:** 10/1/2021 | **Date:**9/23/2021 |

**Change Order # 1 to SOW #129 SDO 2021 Page 1 of 2 Orange Zest USA, Inc. Proprietary and Confidential**

**EXHIBIT A**

## DETAILED CHANGES TO SOW

**1. SECTION 9. SITES AND LOCATIONS.** Section 9 is hereby deleted in its entirety and replaced with the following:

**9. SITES AND LOCATIONS**

As of the SOW Effective Date and for so long as is reasonably required during COVID-19, the Services will be conducted remotely from within the USA, and from within Canada (Accenture Inc.), Mexico (Accenture Sociedad Civil), India (Accenture Soluitons Private Limited) and from within the Philippines (Accenture, Inc.). For clarity, the parties acknowledge that nothing in this Section 9 changes any of the requirements regarding confidentiality, data security, privacy, and handling of Orange Zest Information as described in the Agreement, including without limitation the requirements set forth in Sections 7 (Confidentiality), 9 (Relationship of the Parties; Subcontractors), 10 (Compliance), and Exhibit B (Security Safeguards, Orange Zest Information and Cardholder Information).

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